



innovation that's right at home

# Electronic Cordless Sweeper

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**Operating Instructions**

## Model SW02

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**IMPORTANT:**

READ ALL INSTRUCTIONS BEFORE USE.  
RETAIN INSTRUCTIONS FOR FUTURE REFERENCE.

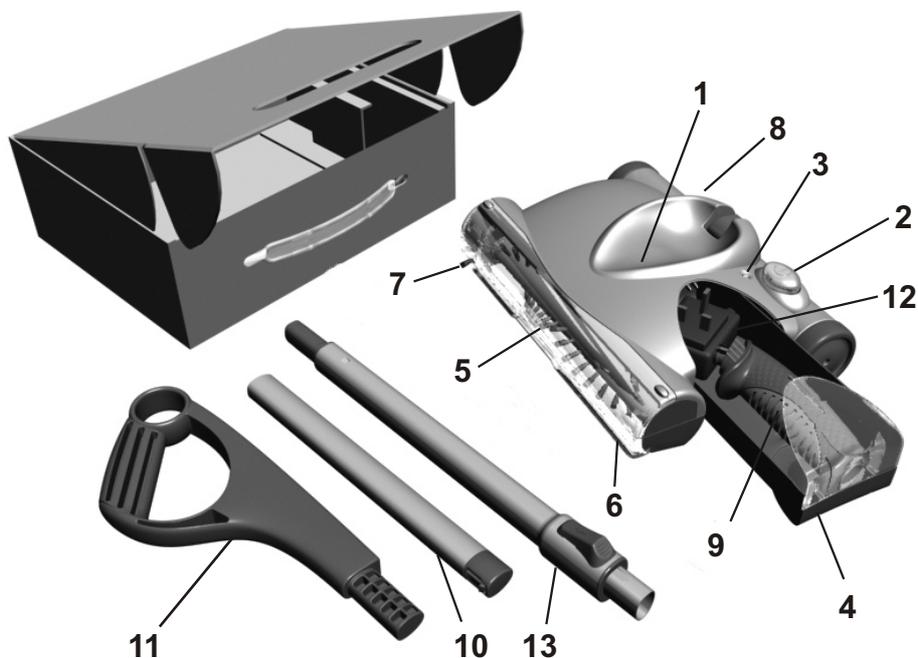
**WARNING:**

When using an electrical appliance, basic safety precautions should always be observed, including the following, to reduce the risk of fire, electrical shock, or injury:

1. Do not store or charge the unit outdoors.
2. Do not use outdoors or on wet surfaces.
3. Do not handle charger or appliance with wet hands.
4. Not to be used as a toy; pay close attention when used by or near children.
5. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
6. Children should be supervised to ensure that they don't play with the appliance.
7. Use only as described in this manual.
8. Do not attempt to use the charger with any other product nor attempt to charge this product with another charger.
9. Do not abuse the charger cord; never carry the charger or base by the cord or pull cord to disconnect from an outlet; grasp the charger and pull to disconnect.
10. Keep charger cord away from hot surfaces.
11. The battery must be removed from the appliance before it is discarded.
12. The appliance must be disconnected from the mains supply when removing the battery.
13. This product includes NiMH batteries; **do not incinerate batteries or expose to high temperatures**, as they may explode.
14. Leaks from battery cells can occur under extreme conditions. If the liquid gets on the skin wash immediately with soap and water. If the liquid gets into the eyes, flush them immediately with clean water for a minimum of 10 minutes and seek medical attention.
15. Do not use with any opening blocked; keep openings free of dust, lint, hair and anything that may interfere with the brushes.
16. Keep hair, clothing, fingers, and all parts of body clear of moving parts.
17. Do not pick up anything that is flammable, burning or smoking.
18. Use extra care when cleaning on stairs.

FOR HOUSEHOLD USE ONLY

## Unpacking



- |                    |                  |                       |
|--------------------|------------------|-----------------------|
| 1. Main Unit       | 6. Front Visor   | 10. Handle Tube       |
| 2. On / Off Switch | 7. Edge Wheel    | 11. Upper Handle      |
| 3. LED Indicator   | 8. Charging Jack | 12. Charging Adaptor* |
| 4. Dust Container  | 9. Lower Handle* | 13. Telescopic Tube   |
| 5. Brush Roll      |                  |                       |

\* will be packed inside (4) Dust Container

## Technical specification

Unit operating cycle with full battery - 25 - 60 minutes (dependent on floor surface)

Battery type - 7.2V DC 1.3Ah

Charging period for fully discharged battery - 16 hours

Battery charger output - 12.0V DC, 150mA

Battery charger model -KA23D120015033K

Sound level - 75dB(A)

Weight - 1.6Kg

**WARNING : only use a replacement battery as supplied by the manufacturer**

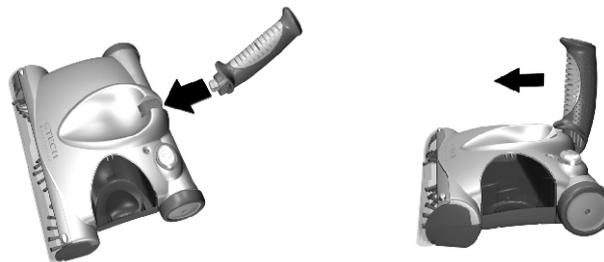
**WARNING : only use the charger provided with the product. Using another charger may damage the product and battery.**

## Assembly

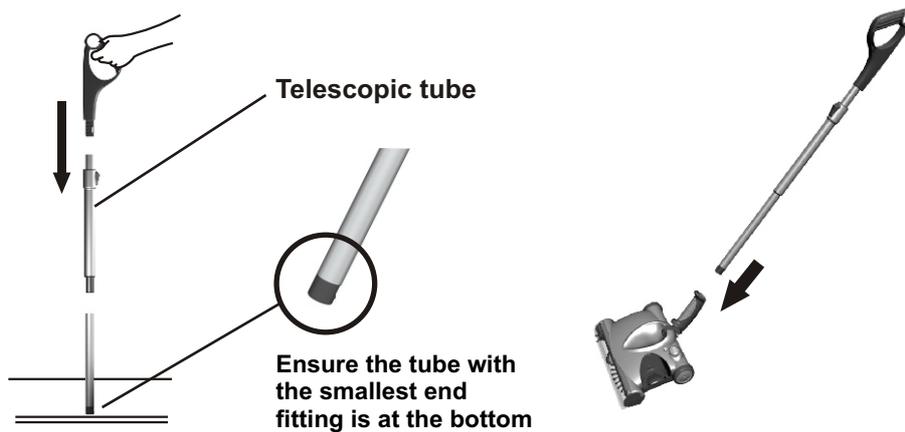
1. Unpack and remove the whole unit from packaging.



2. Fit the Lower Handle onto the Main Unit, ensuring the handle faces forward.  
The clips on the Lower Handle push into the hole in pivot joint on the Main Unit.  
This will require some force to push together



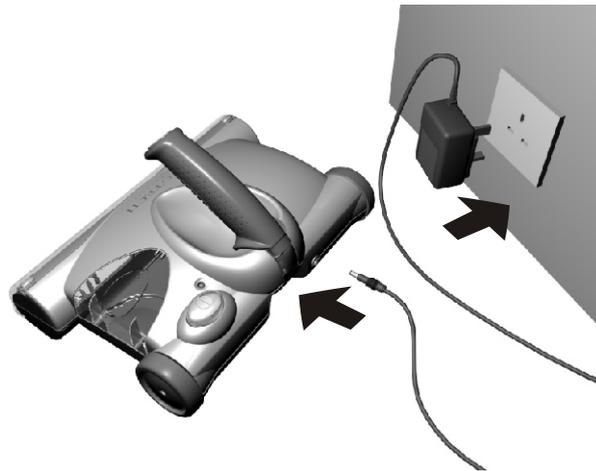
3. Push the handle tubes and the upper Handle firmly together.  
Note the telescopic tube is at the top, and the tube with the smallest end fitting should be at the bottom  
Press the tubes against a non-marking floor to ensure they are fully together.  
Then push the assembled tubes into the lower handle.



***Before first use charge the battery for 20 hours***

## Battery Charging & Recharging

***Before first use charge the battery for 20 hours***



- Connect the charger to the Charging Jack on the back of the product. Plug the Charging Adaptor into an electrical outlet. The LED illuminates RED when the charger is connected.
- **The LED does not flash or change colour when the unit is fully charged.**
- The unit will only recharge when the switch is in the Off position.
- Charge the unit for at least 16 hours.
- Do not charge the product for longer than 24 hours.
- **WARNING : only use the charger provided with the product. Using another charger may damage the product and battery.**
- **WARNING : Never run the battery empty and then put the product away without switching it off - deep discharge can damage the battery.**
- Do not attempt to use the charger with any other product nor attempt to charge this product with another charger as this will invalidate your guarantee.
- To maintain peak performance of your cordless sweeper, it is recommended that the unit be fully discharged, then completely re-charged at least once a month.

## Floor Cleaning

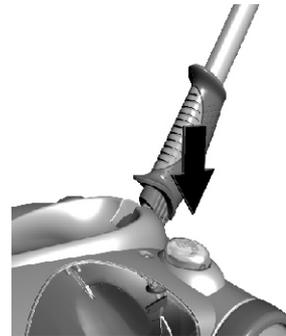
Parking and release of the main Handle.

The handle and tubes park upright for storage.

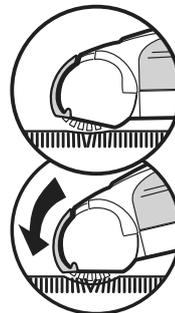
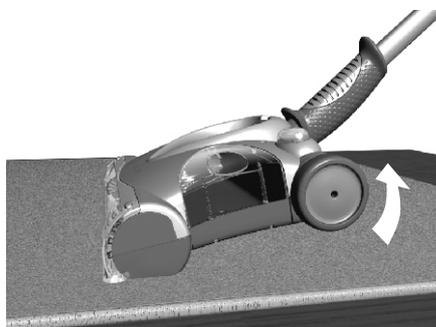
To release for use, press on the top of the sweeper with your foot while pulling back on the handle



Push the On / Off Switch to operate the unit.  
The LED will light GREEN,  
To turn the sweeper off push the On / Off switch again.



Lift the handle for deep cleaning and carpet grooming.



**Standard Cleaning**

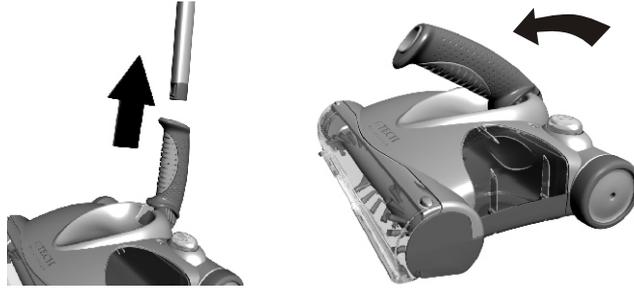
**Lift handle for Extra Deep Cleaning and Carpet grooming**

Operation

## Handheld Operation

For handheld use remove the main handle.

The lower handle can be used to push and steer the sweeper, or folded forward and locked into position.



## Stair Cleaning

When cleaning stairs the front visor can be removed to allow the front surfaces of stairs to be cleaned.

To remove the visor pull forward on the lower edge.

With the visor removed use only in backwards strokes.



## Carrying

To avoid spilling dirt from the dust container do not carry the product 'nose down'



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## Emptying The Dust Container

To achieve the best performance, empty the Dust Container after each use.

To remove the Dust Container grip the clear window and the bottom of the container and pull it out from the side of the unit.

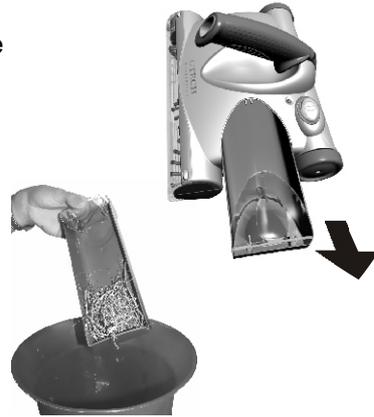
To replace the Dust Container slide it back into the Unit until it is securely in place.

**NOTE: be sure not to turn the sweeper on While the dust container is removed.**

Empty dust from the Dust Container.

The dust container can be cleaned with a damp cloth.

Ensure the dust container is completely dry before replacing in the sweeper.



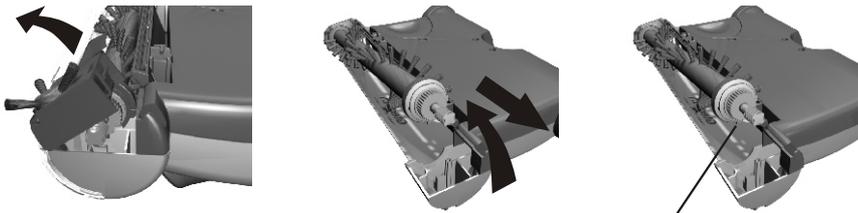
Operation

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## Brush Roll and Edge Wheel Removal

The Brush Roll and Edge Wheel can be removed for cleaning or replacement.

1. Push the latch and un-hook the Edge Wheel Cover from the front of the unit.
2. Slide the belt off the end of the Brush Roll drive gear.
3. Lift the end of the brush bar, then slide out of the unit.



**Note: peg to locate in unit.**

4. The Edge Wheel Brush can be pushed out of the Edge Wheel Cover.
5. Remove any hair, fibre, and dust from the Brush Roll and Edge Wheel.
6. To replace the Brush Roll fit the shaft into the bearing in the housing, then engage the end with the drive gear into the unit.  
Note the peg to locate the Brush Roll into the unit.
7. Refit the belt onto the drive gear.
8. Hook the Edge Wheel Cover onto the unit and push into place until the latch is securely engaged.

**Replacement Brush Bars and Edge Wheels can be purchased:  
Tel:08707944001      [www.greytechnology.co.uk](http://www.greytechnology.co.uk)**

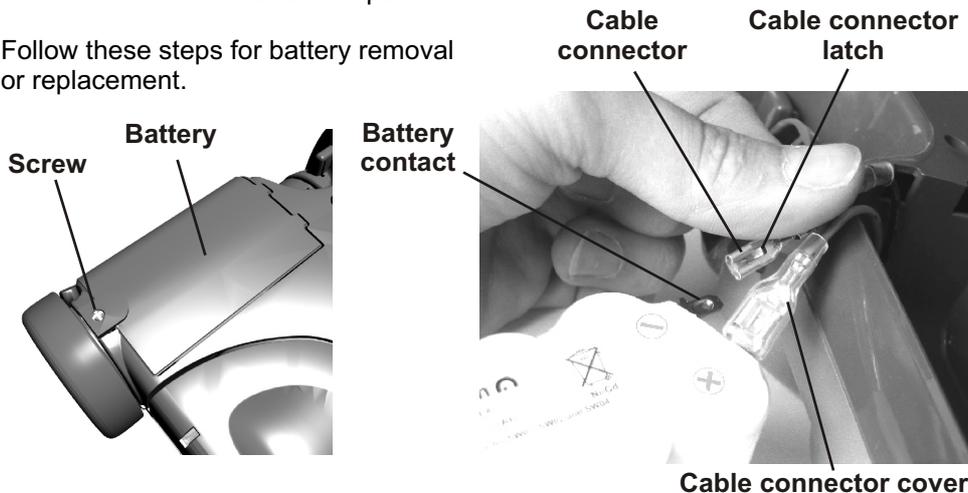
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## Battery Pack Removal and Replacement

The battery pack is removeable and replaceable.

At the end of the product's or battery's life the battery should be removed for disposal and recycling. Only a technically competent person should undertake battery removal and replacement. If uncertain as to how to replace your battery pack, we suggest you take your unit to a reputable small appliance service technician to have this service performed.

Follow these steps for battery removal or replacement.



### Care

1. Switch off the product and ensure the charger is disconnected.
2. Remove the handle tubes and dust tray.
3. Turn the unit over, being careful not to switch the product on.
4. Using a #1 Phillips screwdriver unscrew the battery cover.
5. Carefully lift the battery out.
6. Slide the plastic cover off the black (-) cable connector.
7. Push the latch on the connector and pull the connector off the battery contact.
8. Repeat for the red (+) cable connector.
9. Push the cable connectors onto the new battery contacts, ensuring they are securely fitted.
10. Slide the plastic covers back over the connectors.
11. Replace the battery into the compartment and refit the battery cover and screw.

**CAUTION : NEVER touch both the metal battery contacts at the same time with any metal objects as this may create sparks that can cause small burns.**

**CAUTION : NEVER use the unit in a partially assembled state**

**ONLY USE A REPLACEMENT BATTERY AS SUPPLIED BY MANUFACTURER**

Replacement batteries can be purchased from Grey Technology:  
Tel:08707944001      [www.greytechnology.co.uk](http://www.greytechnology.co.uk)

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## Care And Maintenance

**CAUTION : Do not accidentally turn the unit on while cleaning it.**

Each week clean the product with a dry cloth, including the chamber in which the Dust Container fits, and remove hair and fibre build up from the Brush Roll and Edge Wheel.

1. Don't use abrasive materials to clean the product or immerse it in water.
2. Don't pick up liquids or use on wet floors.
3. Don't use on concrete, tar macadam or other rough surfaces.
4. Don't pick up pieces of string or fabrics with the unit.
5. Don't clean rug tassels or frayed carpets with the unit.

### If The Product Is Not Working Properly

1. Empty the dirt tray
2. Remove any build-up of hair or fibre from the brush roll and edge wheel
3. Fully discharge the product (run until battery is flat) and then recharge for 16 hours
4. Telephone the Gtech help line on: 0870 7944001

**For any further help with care and maintenance or any replacement components please contact Gtech customer services.**

Tel. 0870 7944001      email: [support@greystechnology.co.uk](mailto:support@greystechnology.co.uk)

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## Environment and Product Re-cycling

The  symbol indicates that this product is covered by legislation for waste electrical and electronic products (EN2002/96/EC)

When the product has reached the end of its life please do not dispose of it with general household waste. Consider the environment and take it to a recognised recycling facility.

The product contains a NiMH battery which should not be disposed with general household waste. The battery should be removed from the product and be disposed of properly at a recycling facility.

Call your local council, civic amenity site, or recycling centre for information on the disposal and recycling of electrical products.

Alternatively visit [www.recycle-more.co.uk](http://www.recycle-more.co.uk) for advice on recycling and to find your nearest recycling facilities.



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## Warranty Information

Grey Technology has provided the SW02 Sweeper with a **12 month guarantee**.

**In Guarantee:** Please retain your receipt as proof of purchase. In the rare and unfortunate event of your Gtech product being faulty, please accept our apologies and we will aim to remedy the problem as fast as possible once brought to our attention. However please be aware that due to company policy Grey Technology can only repair or replace all or part of the product if proof of purchase is provided and the claim is made within 12 months of the purchase date.

If your product is within the 12 months warranty period you should either return this product with its receipt to the retailers where the product was purchased or if a simple part or advice is required ring the Gtech customer services line where we will be more than happy to assist.

**Please note:** Gtech can not refund any monies if the product was brought from a third party.

We would like to remind our customers that the Gtech guarantee does not cover any unauthorised repairs and will be annulled:

1. if the product has been damaged due to incorrect use or maintenance.
2. if any part is modified or replaced or if it is used in any way that is not recommended by Gtech.
3. if it is used with any parts not produced or not recommended by Gtech.
4. if it is used for purposes other than those specified by Gtech.

**Please note:** the battery is a consumable item and is not covered by the 12 month guarantee.

If after reading the manual and following the instructions you are sure that the product is defective please call the Gtech customer service helpline on 0870 7944001. A customer service advisor will be on hand to deal with any problems you have with our product. To assist them please be ready with the product, a detailed description of the problem, and your proof of purchase.

**Out of Guarantee:** If your Gtech product is over 12 month old and you need any parts or advice then please contact our customer services department. Parts will be sent out usually within 3 weeks of request.

**WARNING :** only use the charger supplied with the product. Using another charger may damage the product and the battery and will invalidate your guarantee.

Grey Technology Ltd  
Tel. 0870 7944001  
email: [support@greytechnology.co.uk](mailto:support@greytechnology.co.uk)  
[www.greytechnology.co.uk](http://www.greytechnology.co.uk)

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